



SUNDERLAND GP ALLIANCE PATIENT PARTICIPATION GROUP

THURSDAY 7<sup>th</sup> MARCH 2019

4.30PM – GALLERIES MEDICAL CENTRE

A G E N D A

1. Apologies for Absence
2. Minutes of the previous meeting held on 8<sup>th</sup> November 2018
3. Presentation Community Integrated Teams/Care Home Alignment - Susie Currien and Ashleigh Gordon Pucci.
4. CQC Report and Feedback
5. Dementia Group Feedback – Vivienne Lowe
6. IVR Telephone Bookings
7. Carers Recognition Award
8. Friends and Family Data
9. Complaints/Significant Events.
10. Recruitment
11. PPG participation 2019 – Online signup
12. Dates for 2019/2020
13. Any Other Business